



Jeff,

Thank you for all of your hard work designing a notary/loan closing program easy enough for everyone in our office to use. As you know Professional Settlement Services has many clients with various closing demands. The Notary Pro, program you designed for our company allows us to organize all of our closings with a click of a button. Most of our clients are VERY serious about closing loans & their expectations are VERY high. We are now able to beat our clients expectations thanks to Notary Pro. With 30 employees & our office closing approx. 2,000 a month, NP has allowed our company to cut back on a lot of man hours, essentially saving us a LOT of money.

I want to thank you for going above and beyond our basic needs over the past year.

I've talked to almost a dozen database designers and most of which did not understand our BASIC needs. We were quoted 10s of thousands of dollars PLUS software licenses PER each pc here, which could easily add up to the same price of designing the software. This did not include upgrades or extra support outside the original scope.

Automatic data entry, (web orders). Easily set up to import orders and notaries from your existing website.

We also have a major benefit organizing our database by rating our best closers so they are called first for a closing in their area by ANY (especially NEW) employees here. Since notary AND customer confirmations are autotmagically generated we no longer have extra data entry

Accounting—QuickBooks is not even needed with all of the features NMPPro includes:

Reporting by ANY database field

Received checks, quickly see who has not paid.

Receivables—quickly invoice missing payments from customers

Payables, easily generate payment letters to cut checks to your contract closers at ANY time.

Mult-office and mult-user interface.

Many users can log in and work on files assigned only to them, managers can look at the whole day, week or month in a whole. Owners and marketing can generate reports to show trends and make forecasts. You can also quickly check on companies for drops in business and win that business back before its gone.

Network administration, easily set employees views and rights on accessing important information on the system. Network configurable for updating, can be done from one computer vs. upgrading each PC when a new version is released.

Bottom line, Jeff Blackwell went above and beyond making sure we were set up properly.

Thank you again! Julie, Veronica, Karen and I all look forward to adding to our already excellent program of Notary Pro throughout the years to come!

Please feel free to have any of your potential clients contact me with questions regarding your program & *excellent customer service!*

Sincerely,
Jeff Olejnik
Operations/IT Manager
Professional Settlement Services
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